



Community
Family Services
of Ontario

家和



2022-2023
ANNUAL REPORT

2024
CALENDAR

OUR LOCATIONS

MAIN OFFICE:

4051 Gordon Baker Rd, Unit A, Scarborough,
ON M1W 2P3

SATELLITE LOCATIONS

By Appointment Only

TORONTO:

Toronto Community Alliance Church
77 First Ave. Toronto, ON. M4M 1W7

MARKHAM:

5665 14th Ave, Markham, ON L3S 3K5

UNIONVILLE:

600 Village Pkwy, Markham, ON L3R 6C2

MISSISSAUGA:

720 Burnhamthorpe Rd West, Unit 2,
Mississauga, ON L5C 3G1

REACH US AT

Tel: 416-979-8299 Fax: 416-979-2743

Toll Free: 1-866-979-8298

Email: info@cfso.care

LANGUAGES

English, Cantonese, Mandarin, Vietnamese, Tagalog

Farsi, Kurdish, and Turkish

語言: 英語、國語、粵語、越南語、他加祿語、
波斯語、庫爾德語、土耳其語

HOURS OF OPERATIONS

Mon + Fri: 9 am – 5 pm

Tues, Wed, Thurs: 9 am – 8:30 pm

(Appointment only after 5pm)

辦公時間

星期一、五：上午九時 至 下午五時

星期二、三、四：上午九時 至 晚上八時半

(五時後需預約)



Community
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ACCREDITATION

Community Family Services of Ontario (CFSO) has been accredited by the Canadian Centre for Accreditation for its exemplary work in Family Counselling and Community Support services.

評鑑

家和的家庭輔導及安居社區服務，持續獲得 CCA 的優質認證。



客戶資料 絕對保密 • CONFIDENTIALITY ASSURED

BOARD OF DIRECTORS

President

Tilda Hui

Co-Vice Presidents

Teresa Tsui

Tom Chang

Treasurer

Carrie Lee

Secretary

Dr. Charlotte Lee

Directors

Dr. Sean Chen

Dr. Yvonne Leung

Dr. Kai Ming Kan

Stephen Lo

Katherine Lam

Connie Woo

Saifoo Lau

Executive Director

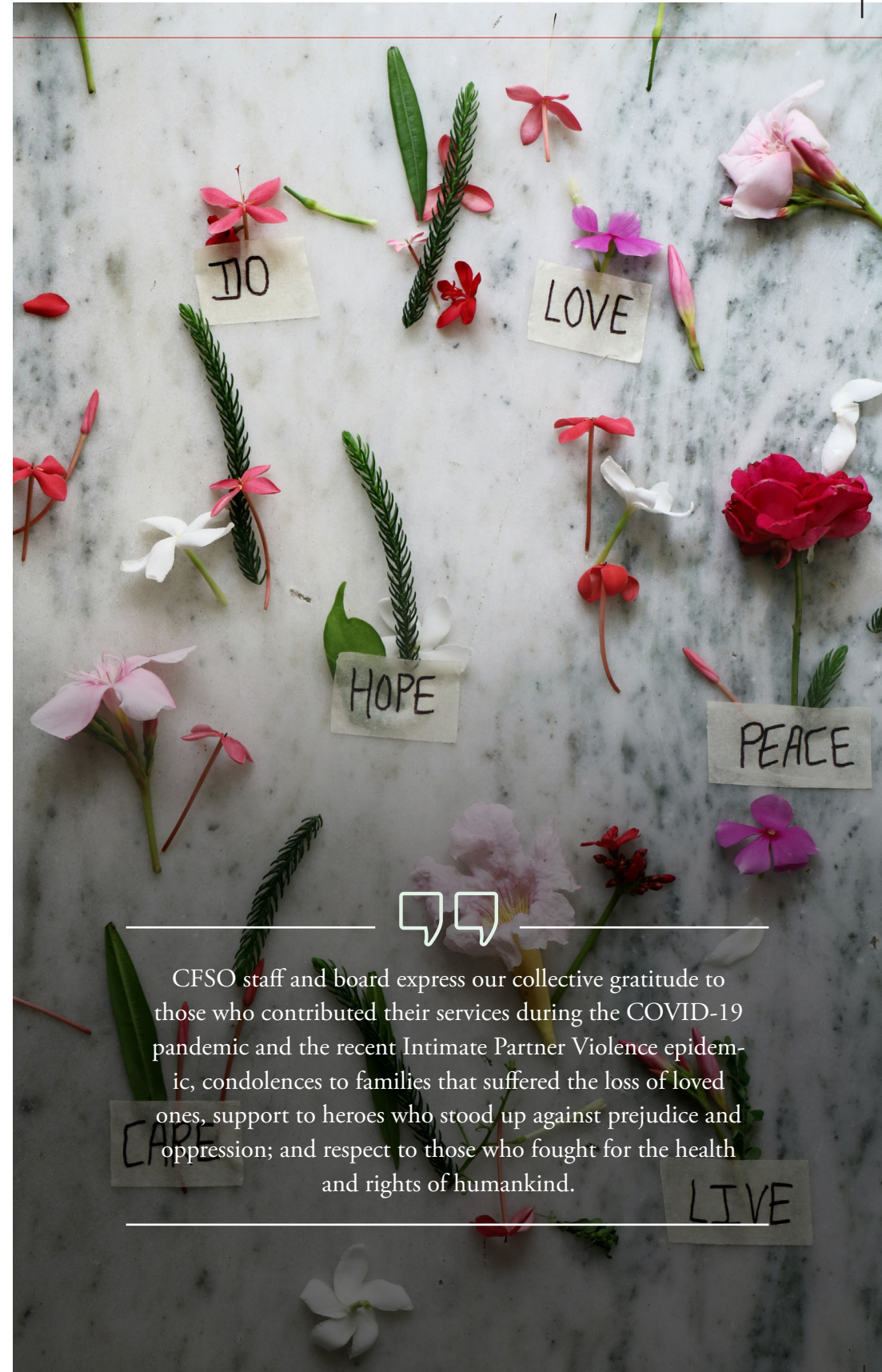
Dr. Anna Victoria Wong

OUR MISSION

Community Family Services of Ontario helps build a safe and harmonious community by providing professional counselling, settlement, disabilities, and special needs services to individuals and families in need.

FUNDERS AND AFFILIATIONS

- Canada Revenue Agency
- Canadian Race Relations Foundation
- Canadian Women Foundation
- Centre of Addiction and Mental Health
- City of Toronto
- Community Donations
- Employment and Social Development Canada
- Heritage Canada
- Immigration, Refugees and Citizenship Canada
- Inclusion Canada
- Justice Canada
- MAGNET
- Ministry of Children, Community & Social Services
- Ministry of Citizenship and Multiculturalism
- Ministry of Education
- Ministry of Health, Ontario Health
- Ministry of Seniors and Accessibility
- Ministry of the Attorney General
- Ministry of the Solicitor General
- Ontario Trillium Foundation
- Public Health Agency of Canada
- Public Safety Canada
- Individuals Sponsors
- United Way of Greater Toronto and Peel Region, York Region
- York Region Transit
- Women and Gender Equality Canada



CFSO staff and board express our collective gratitude to those who contributed their services during the COVID-19 pandemic and the recent Intimate Partner Violence epidemic, condolences to families that suffered the loss of loved ones, support to heroes who stood up against prejudice and oppression; and respect to those who fought for the health and rights of humankind.

一月

january



OUR SERVICES



Counselling, Psychotherapy & Family Services

- Individual / Couple / Family Counselling
- Mental Health Counselling & Psychotherapy Program
- Partner Assault Response Program
- Program for Problem Gamblers
- Violence Against Women Program / Transitional and Housing Support Program
- Counselling Services for Probationers
- Youth Services
- Anger Management Individual Program
- Mental Health Counselling & Psychotherapy Program



Newcomer Settlement Services



Disability & Special Needs Services



january 2024 一月

SUNDAY 日	MONDAY 一	TUESDAY 二	WEDNESDAY 三	THURSDAY 四	FRIDAY 五	SATURDAY 六
31 十九	1 二十 New Year's Day	2 廿一	3 廿二	4 廿三	5 廿四	6 小寒
7 廿六	8 廿七	9 廿八	10 廿九	11 臘月	12 初二	13 初三
14 初四	15 初五	16 初六	17 初七	18 初八	19 初九	20 大寒
21 十一	22 十二	23 十三	24 十四	25 十五	26 十六	27 十七
28 十八	29 十九	30 二十	31 廿一	1 廿二	2 廿三	3 廿四



February 二月



Chinese New Year Celebration 2023



february 2024 二月

SUNDAY 日	MONDAY 一	TUESDAY 二	WEDNESDAY 三	THURSDAY 四	FRIDAY 五	SATURDAY 六
28 十八	29 十九	30 二十	31 廿一	1 廿二	2 廿三	3 廿四
4 立春	5 廿六	6 廿七	7 廿八	8 廿九	9 三十	10 春節 Lunar New Year 農曆新年
11 初二	12 初三	13 初四	14 初五 Valentine's Day	15 初六	16 初七	17 初八
18 初九	19 雨水 Family Day	20 十一	21 十二	22 十三	23 十四	24 十五
25 十六	26 十七	27 十八	28 十九	29 二十	1 廿一	2 廿二





UNI-Art Ceramic Class



march

三月



Thank you for providing this amazing experience of expressive-art experience! Great guidance and support from the UNI-Verse staff!



UNI-Art Nagomi Art Class

March 2024 三月

SUNDAY 日	MONDAY 一	TUESDAY 二	WEDNESDAY 三	THURSDAY 四	FRIDAY 五	SATURDAY 六
25 十六	26 十七	27 十八	28 十九	29 二十	1 廿一	2 廿二
3 廿三	4 廿四	5 驚蟄	6 廿六	7 廿七	8 廿八 International Women's Day	9 廿九
10 二月 Daylight Saving Time Starts	11 初二	12 初三	13 初四	14 初五	15 初六	16 初七
17 初八 St. Patrick's Day	18 初九	19 初十	20 春分	21 十二	22 十三	23 十四
24 十五	25 十六	26 十七	27 十八	28 十九	29 二十 Good Friday	30 廿一
31 廿二 Easter Sunday	1 廿三	2 廿四	3 廿五	4 清明	5 廿七	6 廿八





april 四月



High Park Cherry Blossom Tour 2023.05.06

april 2024 四月

SUNDAY 日	MONDAY 一	TUESDAY 二	WEDNESDAY 三	THURSDAY 四	FRIDAY 五	SATURDAY 六
31 廿二	1 廿三 Easter Monday	2 廿四	3 廿五	4 清明 Ching Ming Festival	5 廿七	6 廿八
7 廿九	8 三十	9 三月	10 初二	11 初三	12 初四	13 初五
14 初六	15 初七	16 初八	17 初九	18 初十	19 穀雨	20 十二
21 十三	22 十四	23 十五	24 十六	25 十七	26 十八	27 十九
28 二十	29 廿一	30 廿二	1 廿三	2 廿四	3 廿五	4 廿六



OUR SUCCESS IN NUMBERS

FOR THE YEAR ENDED MARCH 31, 2023

	<u>2023</u>	<u>2022</u>
REVENUES		
Grants	\$ 2,650,658	\$ 2,592,759
Service and Consultation Fees	55,914	37,440
Donations and Fundraising	95,594	43,665
Investment and Other Income	27,126	33,168
Government assistance	-	11,492
Total	2,829,292	2,718,524
EXPENSES		
Salaries and Benefits	2,062,344	1,834,056
Rent and occupancy costs	256,757	234,871
Programs	135,896	176,123
Office and general	114,022	129,207
Net amortization	89,728	91,205
Publicity and promotion	24,295	53,719
Telephone	29,607	29,299
Staff training	22,972	24,362
Membership	15,766	17,060
Insurance	17,250	15,140
Professional fees	13,213	11,173
Volunteers' expense	2,806	3,730
Travel	3,292	567
Total	2,787,948	2,620,512
Excess of revenue over expenses	\$ 41,344	\$ 98,012

Auditor:
RASHIDI LLP | CHARTERED PROFESSIONAL ACCOUNTANTS

** Copy of the audited financial statement available upon request

五月
may



Annual Tree Planting Fundraiser 2023.05.27

may 2024 五月

SUNDAY 日	MONDAY 一	TUESDAY 二	WEDNESDAY 三	THURSDAY 四	FRIDAY 五	SATURDAY 六
28 二十	29 廿一	30 廿二	1 廿三	2 廿四	3 廿五	4 廿六
5 立夏	6 廿八	7 廿九	8 四月	9 初二	10 初三	11 初四
12 初五 Mother's Day	13 初六	14 初七	15 初八	16 初九	17 初十	18 十一
19 十二	20 小滿 Victoria Day	21 十四	22 十五	23 十六	24 十七	25 十八
26 十九	27 二十	28 廿一	29 廿二	30 廿三	31 廿四	1 廿五



June 六月



IRCC Minister's Announcement on
HK Pathway Updates at CFSO 2023.02.06



CFSO'S KPIS IN REVIEW

1,100 UNI-buddies and counting

4.3 million media outreach served with group services

8,000 outreach participants served with education & training



Regions: GTA, Durham Region, York Region, Peel & Halton Region, virtually across Ontario, and pre-migrants from Hong Kong



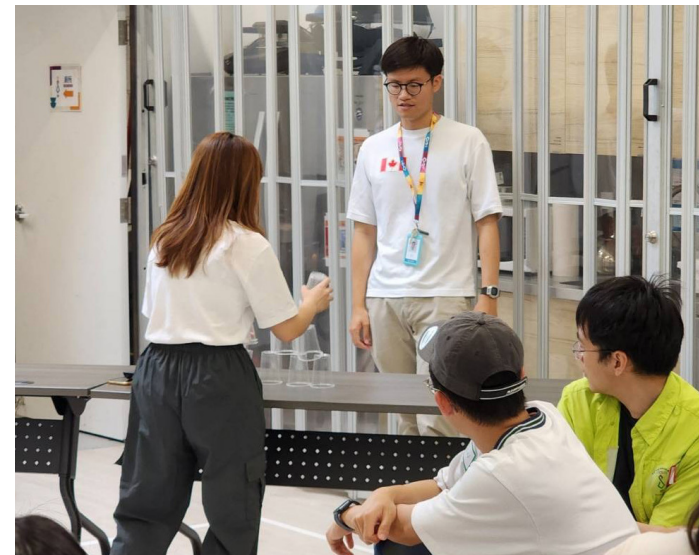
Service Languages: English, Cantonese, Mandarin, Vietnamese, Tagalog, Farsi, Kurdish, and Turkish



June 2024 六月

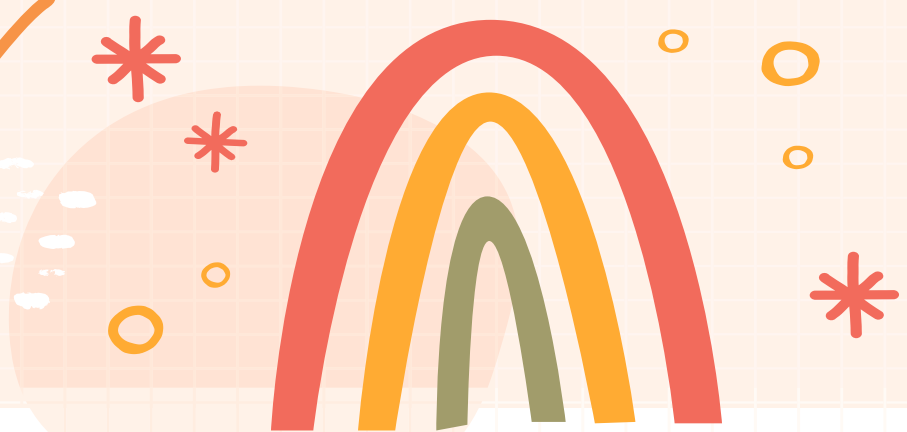
SUNDAY 日	MONDAY 一	TUESDAY 二	WEDNESDAY 三	THURSDAY 四	FRIDAY 五	SATURDAY 六
26 十九	27 二十	28 廿一	29 廿二	30 廿三	31 廿四	1 廿五
2 廿六	3 廿七	4 廿八	5 芒種	6 五月	7 初二	8 初三
9 初四	10 初五 Dragon Boat Festival 端午節	11 初六	12 初七	13 初八	14 初九	15 初十
16 十一 Father's Day	17 十二	18 十三	19 十四	20 十五	21 夏至 Summer Solstice	22 十七
23 十八	24 十九	25 二十	26 廿一	27 廿二	28 廿三	29 廿四
30 廿五	1 廿六	2 廿七	3 廿八	4 廿九	5 三十	6 小暑





CFSO Canada Day Celebration, 2023

july
七月



6,112

Uniquely identifiable clients served

32,843

Client contacts documented

13,354

Client hours provided

july 2024 七月

SUNDAY 日

MONDAY 一

TUESDAY 二

WEDNESDAY 三

THURSDAY 四

FRIDAY 五

SATURDAY 六

30

廿五

1

廿六

Canada Day

2

廿七

3

廿八

4

廿九

5

三十

6

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7

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3

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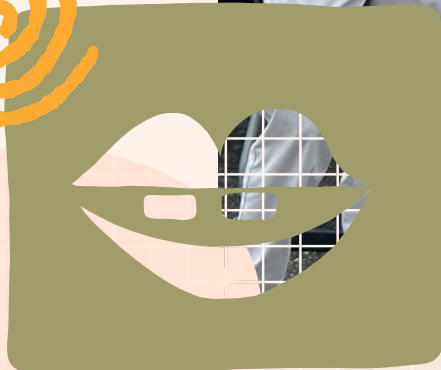


八月

august



MP Jean Yip community BBQ 2023



august 2024 八月

SUNDAY 日	MONDAY 一	TUESDAY 二	WEDNESDAY 三	THURSDAY 四	FRIDAY 五	SATURDAY 六
28 廿三	29 廿四	30 廿五	31 廿六	1 廿七	2 廿八	3 廿九
4 七月	5 初二 Civic Holiday	6 初三	7 立秋	8 初五	9 初六	10 初七
11 初八	12 初九	13 初十	14 十一	15 十二	16 十三	17 十四
18 十五	19 十六	20 十七	21 十八	22 處暑	23 二十	24 廿一
25 廿二	26 廿三	27 廿四	28 廿五	29 廿六	30 廿七	31 廿八

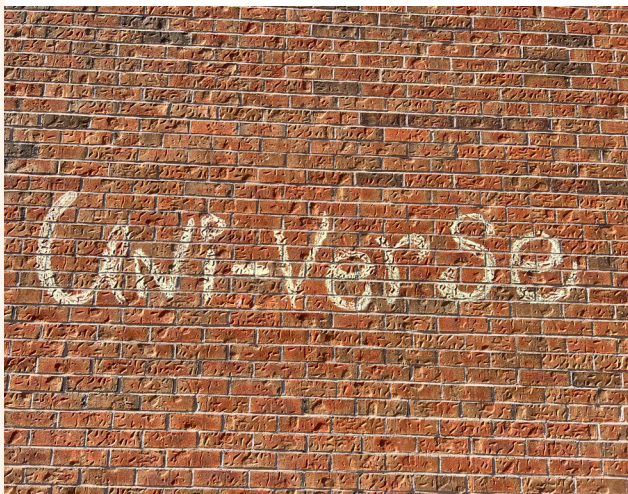


september

九月



Thank you CFSO for providing such a great platform for mental health service. I would like to express my greatest gratitude to my counselor Jasmine. She is extremely patient and professional. With her help, I got so much better from my depression and I am now able to see problems with a more positive attitude. Thanks again CFSO!



september 2024 九月

SUNDAY 日	MONDAY 一	TUESDAY 二	WEDNESDAY 三	THURSDAY 四	FRIDAY 五	SATURDAY 六
1 廿九	2 三十 Labour Day	3 八月	4 初二	5 初三	6 初四	7 白露
8 初六	9 初七	10 初八	11 初九	12 初十	13 十一	14 十二
15 十三	16 十四 Mid-Autumn 中秋節 Festival	17 十五	18 十六	19 十七	20 十八	21 十九
22 秋分	23 廿一	24 廿二	25 廿三	26 廿四	27 廿五	28 廿六
29 廿七	30 廿八 National Day for Truth and Reconciliation	1 廿九	2 三十	3 九月	4 初二	5 初三

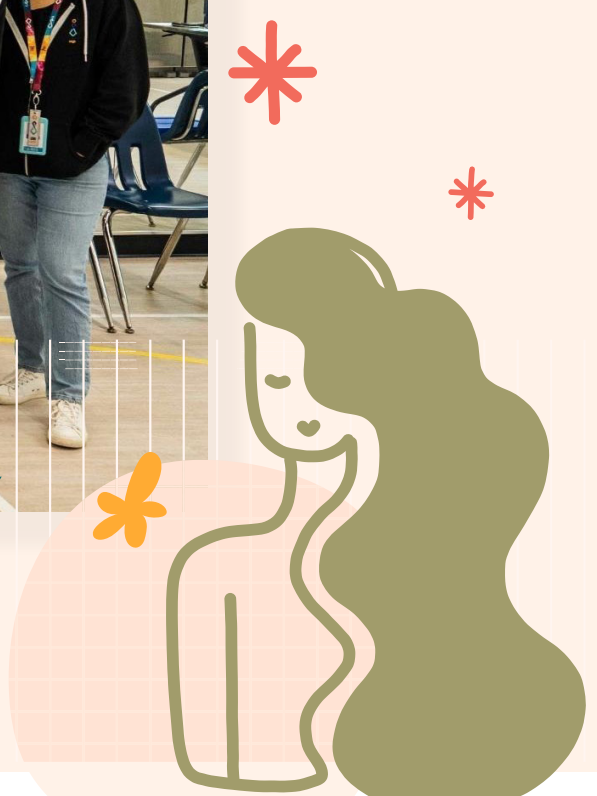


october ^{十月}

UNI-Verse anniversary party 2023.05.20



CFSO'S YOUTH HUB UNI-VERSE, DESIGNED, BRANDED, AND MANAGED BY YOUTH, IS 1-YEAR OLD!!!!



october 2024 十月

SUNDAY 日

MONDAY 一

TUESDAY 二

WEDNESDAY 三

THURSDAY 四

FRIDAY 五

SATURDAY 六

29

廿七

30

廿八

1

廿九

2

三十

3

九月

4

初二

5

初三

6

初四

7

初五

8

寒露

9

初七

10

初八

11

初九

Double Ninth Festival
重陽節

12

初十

13

十一

14

十二

Thanksgiving

15

十三

16

十四

17

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十六

19

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21

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28

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廿七

30

廿八

31

廿九

Halloween

1

十月

2

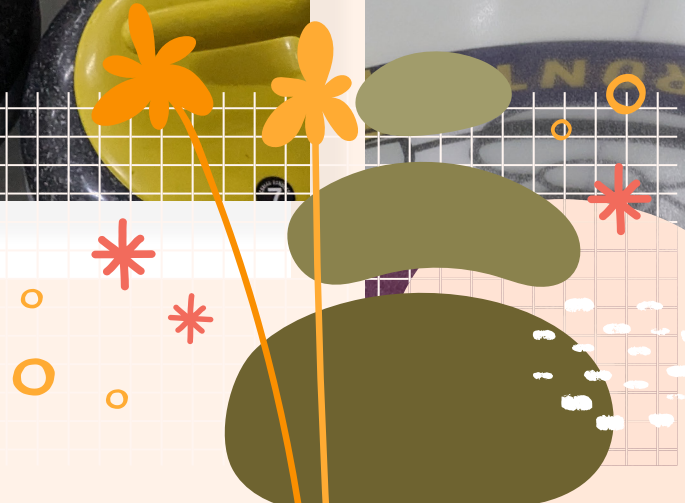
初二



十一月
november



UNI-Verse Curling Day 2023.04.02



november 2024

十一月

SUNDAY 日

MONDAY 一

TUESDAY 二 WEDNESDAY 三

THURSDAY 四

FRIDAY 五

SATURDAY 六

27

廿五

28

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30

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31

廿九

1

十月

2

初二

3

初三

Daylight Saving
Time Ends

4

初四

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十一

Remembrance Day

12

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27

廿七

28

廿八

29

廿九

30

三十



UNI-Verse Xmas Party 2022



December

十二月



December 2024

十二月

SUNDAY 日

MONDAY 一

TUESDAY 二

WEDNESDAY 三

THURSDAY 四

FRIDAY 五

SATURDAY 六

1

冬月

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大雪

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十四

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十五

16

十六

17

十七

18

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19

十九

20

二十

21

冬至
Winter Solstice

22

廿二

23

廿三

24

廿四

25

廿五
Christmas Day

26

廿六
Boxing Day

27

廿七

28

廿八

29

廿九

30

三十

31

臘月



