



## SETTLEMENT SERVICES

CFSO's Settlement Program serves a variety of newcomers whether you have arrived recently or have been in Canada for many years and require support. CFSO's highly experienced and multilingual team provides information and orientation, needs assessment and referrals, supportive settlement counselling, crisis intervention and other related services to help newcomers adapt to their new life in Canada.

### ONE-ON-ONE SERVICES

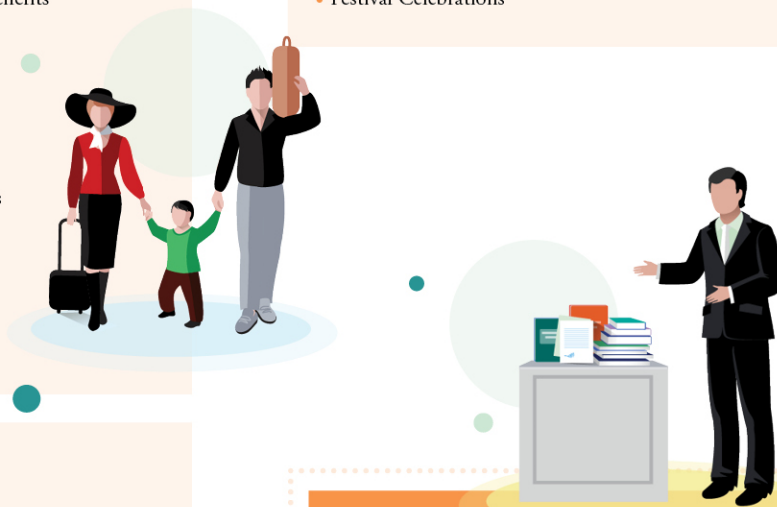
CFSO's Settlement counsellors meet with individuals, families, youth and seniors on a one-on-one basis to understand their needs, provide settlement counselling and develop an individualized plan together to meet their goals. CFSO's settlement services provide support, resources as well as information and referral for the following:

- Settlement Services for Permanent Residents, Refugees & Domestic Foreign Workers
- Citizenship Preparation
- Social Assistance, Income Supports & Benefits
- Health
- Childcare
- Legal Aid
- Housing
- Education & Language Training Courses
- Employment & Vocational Training
- Community Recreation
- Commissioner of Oaths
- Settlement Translation & Interpretation

### GROUP SERVICES

Newcomers have the opportunity to learn about the Canadian legal, judicial, social, health, education, and employment systems, be acquainted with local places of interests, and connect with other newcomers via outdoor trips and festival celebrations. Language-specific programing is offered in the following activities:

- Citizenship Classes
- Educational Seminars
- Outdoor Orientation Trips
- Festival Celebrations



### SERVICES FOR FAMILIES

Families new to Canada may not have the same support system and to build new connections, for their community safety and social support. CFSO offers services to newcomer families addressing the following needs:

- Benefits & Subsidies
- Dental & Health Care Services
- Building Stronger Networks & Resources
- Educational Field Trips & Outdoor Activities

### CFSO IS HERE TO HELP!

Permanent Residents, Convention Refugees, and Live-In-Caregivers are eligible for all individual and family services at no costs. All information is kept confidential.

## OUR LOCATIONS

### MAIN OFFICE:

4051 Gordon Baker Rd, Unit A, Scarborough, ON M1W 2P3

### SATELLITE LOCATIONS By Appointment Only

TORONTO: 602 Queen St West, Toronto, ON M6J 1E3

MARKHAM: 5665 14th Ave, Markham, ON L3S 3K5

UNIONVILLE: 600 Village Pkwy, Markham, ON L3R 6C2

MISSISSAUGA: 720 Burnhamthorpe Rd West, Unit 2,  
Mississauga, ON L5C 3G1

## REACH US AT

Tel: 416-979-8299

Fax: 416-979-2743

Toll Free: 1-866-979-8298

Email: [info@cfsocare.com](mailto:info@cfsocare.com)

## LANGUAGES

English, Mandarin, Cantonese, Vietnamese

語言 英語、粵語、國語、越南語

## HOURS OF OPERATIONS

Mon, Wed & Fri: 9 am – 5 pm

Tues & Thurs: 9 am – 8:30 pm (Appointment only after 5pm)

### 辦公時間

星期一、三、五：上午九時 至 下午五時

星期二、四：上午九時 至 晚上八時半（五時後需預約）

客戶資料 絕對保密

CONFIDENTIALITY ASSURED



### YOUR SUPPORT MEANS EVERYTHING TO US

您的資助能幫助家和維持機構的運作

CREDIT CARD VISA / MasterCard / American Express

WECHAT / ALIPAY Donation QR Code

PAYPAL GIVING FUND <https://www.paypal.com/ca/fundraiser/charity/3423887>

CHEQUE Payable to Community Family Services of Ontario

ONLINE Payment at <https://www.canadahelps.org/dn/2393>

CHARITABLE REGISTRATION NO. 13232-0508-RR-0001.



Community  
Family Services  
of Ontario

家和

## SETTLEMENT SERVICES

## 安居服務

4051 Gordon Baker Road, Unit A,  
Scarborough, Ontario M1W 2P3

Tel 查詢電話: 416-979-8299

Toll Free 全加免費查詢電話: 1-866-979-8298

Fax 傳真: 416-979-2743

[www.cfsocare.com](http://www.cfsocare.com)



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# VISION & MISSION

## OUR VISION

Community Family Services of Ontario is recognized as the premier provider of family services to support our community, where all families live in a safe and harmonious environment.

### 展望

家和致力讓所有家庭成員生活於安全及和諧的社區。本中心為支持社區所提供的專業輔導服務，被譽為業界翹楚。

## OUR MISSION

Community Family Services of Ontario helps build a safe and harmonious community by providing professional counselling, settlement, disabilities, and special needs services to individuals and families in need.

### 使命

家和為建立一個安全及和諧的社區，致力於提供優質心理輔導、安居服務、和殘疾及特殊需要服務。

## FUNDERS & AFFILIATIONS

Canada Government of Canada

Canada

FAMILY SERVICE ONTARIO

OCASI  
Ontario Council of Agencies Serving Immigrants

Toronto

Ontario Trillium Foundation  
Fondation Trillium de l'Ontario

United Way  
Greater Toronto



## 安居服務

無論是剛抵達加拿大或已居住加拿大多年但有服務需求的移民們，家和安居部門透過多種語言和經驗豐富的安居輔導員，提供新移民安居諮詢或轉介、安居支援輔導、危機處理及其他相關服務。

### 一對一服務

家和安居輔導員，透過與個人、家庭、青年或老年人面談，了解需求並提供安居輔導和協助制定安居發展計劃。

家和安居部門，提供政府補助申請、訊息、資料、協助諮詢及轉介，服務如下：

- 公民、難民、外籍勞工的安居服務
- 入籍申請
- 社會福利、低收入補助
- 公共醫療
- 托兒福利
- 法律援助
- 房屋
- 教育及英語培訓課程
- 就業及職業訓練
- 社區康樂活動
- 監誓員服務
- 有關安居服務的中英文翻譯及傳譯服務



### 家庭服務

移民家庭初到加拿大，需要建立新的社區連結和社交網絡。以下服務能適時地處理需求：

- 福利及補助
- 牙齒和醫療保健服務
- 建立強壯的網絡及資源系統
- 室內及戶外導賞團



### 小組服務

提供新移民認識加拿大法律、司法、社區、醫療、教育和勞工體制，熟悉本地名勝，並透過戶外短程旅遊及節日慶祝活動，認識更多朋友。每次活動以不同的特定語言進行：

- 公民入籍考試準備班
- 訊息座談
- 戶外迎新之旅
- 節日慶祝活動



## 家和能幫你！

為持楓葉卡永久居民、公約難民和住家保姆，提供個人和家庭服務，不收取費用。

所有資料遵守保密條款。



家和網上資料庫的教育視頻和刊物  
免費下載

Free Educational Videos and Literature Available at  
our Online Resource Library

[cfso.care/resource-library/](https://cfso.care/resource-library/)